

Knowledge Management



DVI TEK business solutions

DVI TEK provides small and mid-size companies with a source of the same high quality business services as big businesses.

Knowledge Management

Knowledge Management is a process through which organizations attain value from their intellectual and knowledge-based assets.

That value is derived from these assets by sharing them among employees, departments and even with other companies in an effort to formulate best practices. It's important to note that the definition says nothing about technology. While KM is often made more accessible through technology, technology by itself is not KM.

Knowledge Management is the systematic process of finding, selecting, organizing, distilling and presenting information in a way that improves an employee's comprehension in a specific area of interest.

Precious Resource:

In today's fast-paced business environment, a company's knowledge base is becoming it's only sustainable competitive advantage.

This resource must be protected, refined and shared among the company's employees. Until recently, companies could succeed based upon the individual knowledge of a handful of strategically positioned individuals.

In today's ever-changing business marketplace where employees move on to other pursuits after only a few years, an important piece of a company's knowledge base can be compromised or lost entirely with the transfer or termination of one employee. The full utilization of you company's knowledge base, coupled with the potential of individual skills, thoughts, competencies, innovations and ideas will enable a you to compete more effectively in the future.

What is the Status of Your Knowledge Base?

**Headquarters
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**DVI TEK Offices:
Fort Worth, TX | San Diego, CA | Philadelphia, PA**

Processes and Policies:



How Do You Do Business

Processes and Policies all have one very important thing in common; they provide vital information about your business and act as a road map to show how you are going to get from where you are to where you want to be.

Each has very specific information and each has a very specific goal

Typically Policies tell your employees “What To Do” and the corresponding Process provides the guidance for “How To Do”

Our mission is to provide efficient and professional documentation and consultation services at reasonable costs.

You must have policies and procedures for all aspects of your business that reflect the new world we live in, your company must plan for this new world.

In the Event of Major Disaster, How Long Will it Take Your Company to Get all the Pieces Back Together?

Our Mission:

To provide you with an experienced professional team that is responsive to your needs.

Our Specialty:

To develop business solution projects that help you succeed.

Our Methodology: DVI TEK analyzes, organizes and presents electronic and printed documentation based on Knowledge Management principles. We apply these principles and guidelines to the creation of performance based solutions to our clients' documentation challenges.

This methodology improves the usability of the information and optimizes understanding and performance.

Our business model is based on our understanding of technology and business infrastructure allowing us to manage your project freeing you to focus on running your business.

DVI TEK: Our headquarters is located in Fort Worth, Texas, with offices in San Diego, California and Philadelphia, PA.

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